



Metrohm USA, Inc.
9250 Camden Field Parkway
Riverview, FL 33578

May 12, 2020

[Redacted]

Phone: [Redacted]
Email: [Redacted]

Hello [Redacted]

Thank you for considering Metrohm USA for your Ion Chromatography application. Metrohm USA has extensive experience with your application. We have sold numerous systems for the analysis of seven common anions according to the EPA 300.0 Parts A&D and EPA 300.1 methods.

The Compact IC Flex quoted by [Redacted] on quote [Redacted] is guaranteed to perform this analysis at the concentration levels and under the matrix conditions defined on the accompanying Sample Analysis Request. Metrohm has conducted this type of analysis for the analytes of interest in the concentration ranges listed, and we are confident in the successful analysis of your samples.

If, after a 30-day period, the instrument does not perform up to the standards defined by the method, Metrohm USA will work with [Redacted] to review the data and ensure all possible avenues for success have been exhausted. Following this review and subsequent testing, Metrohm USA will accept the instrument as a return. The 30 day period will begin following installation and training on the instrument. We present this offer to reassure you that the Metrohm instrument will perform to your current standards with no risk to you.

Thank you for your consideration.

Best regards,

[Redacted]
Sales Director
Metrohm USA
Riverview, FL 33578

[Redacted]

Technical Director
Metrohm USA
Riverview, FL 33578